# QGAMES
# Service Introduction

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Tel. : +82 2-6959-0320
Homepage : www.qgamesidn.com

# Company Overview

## Headquarter

Company Name : QGAMES
Establishment :  May 12, 2020
Address : Rm 1103, Unit A, Terra Tower2,
Songpa-daero 201, Songpa-gu,
Seoul, Rep. of KOREA.
Business registeation No. : 876-86-01695

## Overseas Branch

Jakarta , Indonesia
PT. Quality Games Indonesia

## Homepage

www.qgamesidn.com

We, Qgames are playing in QA, game operation, localization, marketing and business solution field.

KOREA

INDONESIA

📍 **HQ**
- Songpa, Seoul

📍 **Regional Office**
- Jakarta

📍 **Research Lab**
- Songpa, Seoul
- Gangnam, Seoul
- Dongtan, Gyeonggi-do
- Pangyo, Gyeonggi-do

# Your reliable success partner

The software market is experiencing rapid growth every year. Countless software products are released daily, and many developers are struggling at the crossroads of success and failure. To meet the heightened needs of customers, quality is now a necessity rather than an option. We will be a reliable partner for the success of your product.

We support your Success.



High and Low

Quality

Focus

**Core Values**

**Talent**

Learning and Challenging

Professional

Communication

**Humility(gray)**

Gray shows our attitude for understanding customers' opinion from your side

**Quality (symbol)**

Middle 'Q' symbolized out faith, 'The best Quality' based on gray humility and blue confidence.

**Trust (blue)**

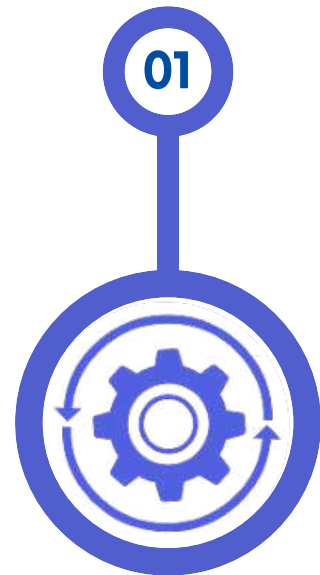Blue color which means 'trust' shows our attitude for reliable partner.

"The symbol of Qgames shows our determination which we do our best for supporting service with the best quality."

# Major Bussiness - QA Service Introduction

We provide quality assurance services through securing product stability, automating testing, and upgrading solutions.
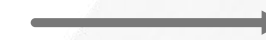
**01**

**DEVELOPMENT**

1. FEATURE QA
2. CONTENT QA

**02**
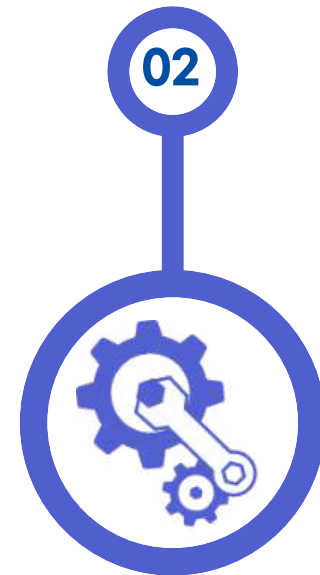
**POLISHING**

1. FEATURE QA
2. CONTENT QA
3. BALANCE QA
4. BAT / BVT
5. COMPATIBILITY QA
6. FUN QA
7. LQA

**03**

**LAUNCHING**

1. FEATURE QA
2. CONTENT QA
3. BAT / BVT
4. FUN QA
5. FGT
6. MARKET REVIEW

**04**

**SERVICE**

1. LIVE QA
2. NEW CONTENT QA
3. EVENT QA
4. ISSUE MANAGEMENT
5. BAT / BVT

# Major Bussiness - Game Operation

We aim for customer value and user satisfaction
We provide customized services.

## GM

1. Announcement and registration (including in-game)
2. Event planning and progress
3. Game content production
4. FAQ / Q&A management
5. GM Tool function addition and requesting improvement
6. Supplement the operating policy and terms and conditions

## CS

1. Responding 1:1 inquiry
2. Responding to market review responses
3. Responding to users in the official community
4. Discord Issue Chat and DM Response
5. Discord Moderator management and response
6. Providing inquiry status report

## CM

1. Community management and banner design
2. Imposing sancrtions for against policy users.
3. Official social media and other messenger channel management
4. Managing official SNS and messenger channels
5. Monitoring user trend and propagating error issue

# We provide localization service to help customers enter the global market successfully

**Translation** ............ **LQA** ............ **inspection**

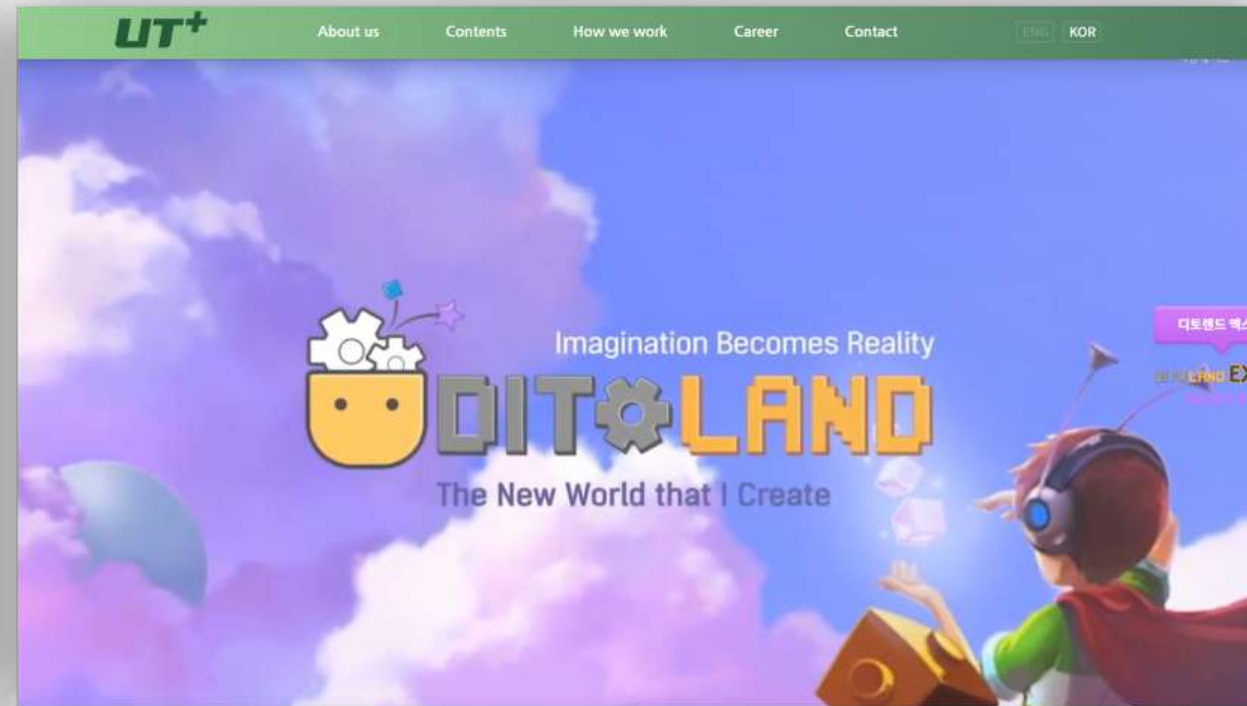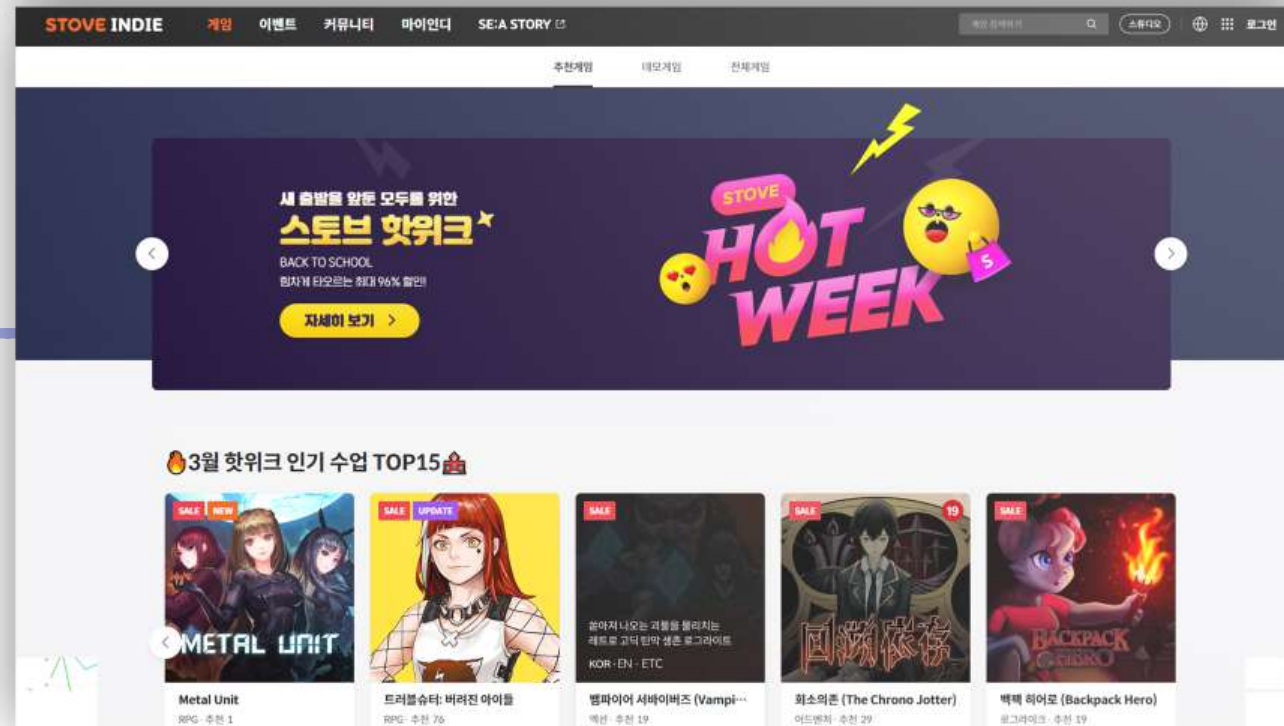| Translation | LQA | inspection |
|---|---|---|
| 1. Translation game contents and context based on understanding<br>2. Natural translation on its own culture.<br>3. Unity of terminology in the game words.<br>4. Adding appropriate annotations<br>5. Correction of mis-translated phrases | 1. Checking translated phrases and UI errors, omissions, inconsistencies, etc<br>2. Testing internal system and checking for error correction<br>3. Translation consistency and quality verification<br>4. Suggestions for better user experience<br>5. Verifying multilingual support and localization | 1. Verifying and modifying the consistency of translated phrases<br>2. Modifying the unnaturalness and awkwardness of translated phrases<br>3. Testing internal systems and check for error correction<br>4. Checking for consistency between translated phrases and original text<br>5. Reviewing and modifying national cultures, customs, laws, etc. within the game |

# Partners

# Partners for Game

# Partners for Software

**Hands-on sports**

**Metaverse**

**Platform**

**E-commerce**